



Privacy Policy for ScoreApp

Introduction

Welcome to ScoreApp, a mobile application owned and operated by the Vaccines Safety Initiative. This privacy policy is designed to inform you about how we collect, use, and protect the personal information you provide when using our app. Our commitment to your privacy is paramount, and we strive to be transparent in all our data handling practices. By creating an account and using ScoreApp, you agree to the collection and use of your information in accordance with this policy.

Please read the following sections carefully to understand our practices regarding your personal data and how we will treat it. If you have any questions or concerns, feel free to contact us using the information provided at the end of this policy.

Information Collection and Use

ScoreApp is committed to safeguarding your privacy and ensuring that your personal data is protected. When you create an account on ScoreApp, we collect personal information that varies depending on the type of user profile you select: Personal, Healthcare Professional, or Researcher. Below is the information we collect for each user type:

Personal User Profile:

- Full Name
- Email Address
- Date of Birth
- Gender
- Country of Residence
- Medical History
- Vaccination Records

Healthcare Professional Profile:

- Full Name
- Email Address
- Professional License Number
- Specialty
- Work Institution
- Country of Practice
- Research Interests

Researcher Profile:

- Full Name
- Email Address
- Affiliated Institution



- Field of Study
- Research Interests
- Publications

The information we collect is crucial for validating the identity of Healthcare Professionals and Researchers to ensure the integrity and trustworthiness of the interactions within the app. For Personal users, the data helps in creating a more personalized experience on ScoreApp.

We are committed to using your data solely for the purposes mentioned and will not utilize it for any other reason without obtaining your explicit consent.

We take your privacy seriously and only collect information that is necessary to deliver the best possible service. Your data is used strictly for the purposes outlined here and will not be used for any other purpose without your explicit consent.

Data Storage and Security

At ScoreApp, we prioritize the security of your personal data. All information collected through the app is stored on secure servers that are protected by advanced encryption and security protocols. Here's how we handle the storage of data for each user type:

Personal User Profile: Your personal details, medical history, and vaccination records are stored with the highest level of security. We use industry-standard encryption to safeguard your data and ensure that only authorized personnel have access to it.

Healthcare Professional Profile: The sensitive information you provide, such as your professional license number and work institution details, are stored securely. We employ strict access controls and auditing measures to prevent unauthorized access and to maintain the integrity of your data.

Researcher Profile: Your research interests, publications, and affiliated institution information are stored on servers with restricted access. We regularly review our security policies and update them as necessary to protect your information from unauthorized access or disclosure.

In addition to physical and electronic safeguards, we have implemented administrative protocols to further secure your data. We also conduct regular security assessments and penetration testing to ensure that our security measures are effective and up-to-date.

Please be assured that we are committed to storing your personal information securely and protecting it from unauthorized access, alteration, disclosure, or destruction. We will retain your personal data for as long as your account is active or as needed to provide you services, comply with our legal obligations, resolve disputes, and enforce our agreements.

User Rights and Choices

ScoreApp recognizes the importance of your rights concerning your personal data. We are committed to empowering you with control over your information. Here's how we uphold your rights:

For All User Profiles:



- **Access to Your Information:** You have the right to access the personal information we hold about you. You can request a copy of your data at any time.
- **Correction of Inaccuracies:** If you believe any information we have about you is incorrect or incomplete, you have the right to request a correction.
- **Deletion of Data:** You can request the deletion of your personal data when it is no longer necessary for the purposes for which it was collected, or if you withdraw your consent.
- **Data Portability:** You have the right to data portability, allowing you to obtain and reuse your personal data for your own purposes across different services.
- **Objection to Processing:** You can object to the processing of your personal data, including for marketing purposes, at any time.
- **Restriction of Processing:** You have the right to request a restriction on the processing of your personal data under certain circumstances.

To exercise any of these rights, please contact us using the details provided in the 'Contact Information' section of this policy. We will respond to your request promptly and in accordance with applicable data protection laws.

Changes to the Privacy Policy

ScoreApp reserves the right to update or modify this privacy policy at any time. Such changes will be effective immediately upon posting the updated policy on our app or website. We will notify you of any significant changes to our privacy policy through the app or via the email address associated with your account.

We encourage you to periodically review this policy for the latest information on our privacy practices. Your continued use of ScoreApp after any changes to the privacy policy signifies your acceptance of the updated terms.

Contact Information

For any questions or concerns regarding this privacy policy or the handling of your personal data, please contact us at the following address: info@immunisationhubs.eu

Our dedicated privacy team is available to address any inquiries or requests related to your rights and personal information. We are committed to ensuring that your privacy concerns are handled promptly and with the utmost care.